Human Capital Data

Correspondence with ISO 30414 Metrics

No.	Metric	Insert
1	Compliance and ethics	
1-1	Number and type of grievance filed	\checkmark
1-2	Number and type of concluded disciplinary action	\checkmark
1-3	Percentage of employees who have completed training on compliance and ethics	
1-4	Disputes referred to external parties	
1-5	Number, type and source of external audit findings and actions arising from these	
2	Costs	
2-1	Total workforce costs	\checkmark
2-2	External workforce costs	\checkmark
2-3	Ratio of the average salary and remuneration	\checkmark
2-4	Total costs of employment	\checkmark
2-5	Cost per hire	\checkmark
2-6	Recruitment costs	\checkmark
2-7	Turnover costs	
3	Diversity	
3-1	Workforce diversity ratio with respect to age	\checkmark
3-2	Workforce diversity ratio with respect to gender	\checkmark
3-3	Workforce diversity ratio with respect to disability	\checkmark
3-4	Workforce diversity ratio with respect to other indicators of diversity	\checkmark
3-5	Diversity of leadership team	
4	Leadership	
4-1	Leadership trust	\checkmark
4-2	Span of control	
4-3	Leadership development	\checkmark

No.	Metric Inse	rt
5	Organizational culture	
5-1	Engagement/satisfaction/commitment	\checkmark
5-2	Retention rate	\checkmark
6	Organizational health, safety and well being	
6-1	Lost time for injury	\checkmark
6-2	Number of occupational accidents	
6-3	Number of people killed during work	
6-4	Percentage of employees who participated in training	\checkmark
7	Productivity	
7-1	EBIT/revenue/turnover/profit per employee	
7-2	Human capital ROI	
8	Recruitment, mobility, turnover	
8-1	Number of qualified candidates per position	
8-2	Quality per hire	\checkmark
8-3	Average length of time to fill vacant position	\checkmark
8-4	Average length of time to fill vacant critical position	
8-5	Transition and future workforce capabilities assessment	
8-6	Percentage of positions filled internally	
8-7	Percentage of critical business positions filled internally	\checkmark
8-8	Percentage of critical positions	
8-9	Percentage of vacant critical business positions in relation to all vacant positions	\checkmark
8-10	Internal mobility rate	
8-11	Employee bench strength	✓ ✓
8-12	Turnover rate	\checkmark
8-13	Voluntary turnover rate	✓ ✓
8-14	Voluntary critical turnover rate	\checkmark
8-15	Exit/turnover reasons/leaving employment by reason	\checkmark

No.	Metric	Insert
9	Skills and capabilities	
9-1	Total developing and training costs	\checkmark
9-2	Training participation rate	\checkmark
9-3	Average formalized training hours per employee	
9-4	Percentage of employees who participate in training compared with total number of employees per year	 ✓
9-5	Workforce competency rate	
10	Succession planning	
10-1	Succession effectiveness rate	\checkmark
10-2	Succession coverage rate	\checkmark
10-3	Succession depth rate: ready now	\checkmark
10-4	Succession depth rate: ready in 1-3 years/4-5 years	\checkmark
11	Workforce availability	
11-1	Number of employees	\checkmark
11-2	Number of employees: full-time and part-time	\checkmark
11-3	Full time equivalents	~
11-4	Contingent workforce: independent contractor	
11-5	Contingent workforce: temporary workforce	
11-6	Absenteeism: unplanned leave	\checkmark