

# Company Profile

Established April 7, 2000

Mission To contribute to the revitalization of society through motivation engineering

**Employees** 372 (consolidated), 264 (non-consolidated) (As of February 1, 2009)

Average Employee Age 30.6 (As of February 1, 2009)

Fiscal Year End December 31

Market Tokyo Stock Exchange, First Section (designated December 17, 2008) Code: 2170

Representative Yoshihisa Ozasa

Business Description Consulting on corporate transformation through motivation engineering

**Business Areas** 

Motivation
Management
(Organizational Strategy)

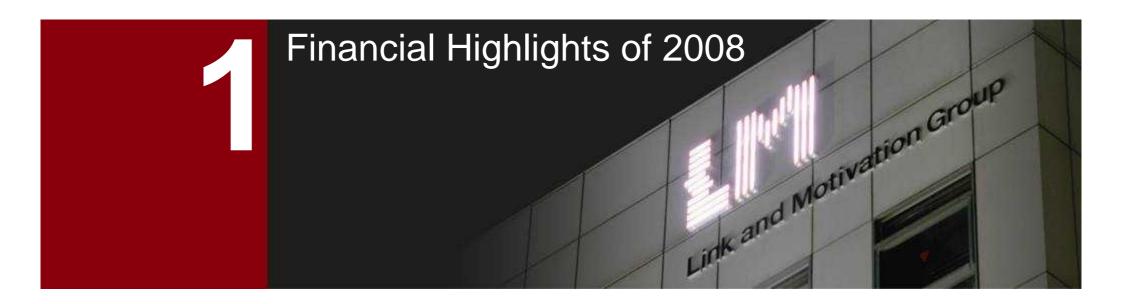
Entry
Management
(Recruiting Strategy)

Place Management (Place Strategy)

Brand Management (Brand Strategy)

# Presentation Agenda

- 1. Financial Highlights of 2008
- 2. Plan for 2009
- 3. Question and Answer



#### Statements of Operations (Comparison with Plan)

Consolidated (¥ million)	2008 Plan	2008 Results	Results vs. Plan
Net Sales	8,790	8,275	-5.9%
Operating Income	1,570	1,414	-9.9%
Ordinary Income	1,570	1,425	-9.2%
Net Income	880	818	-7.0%

# Results for net sales and operating income were below our plan

### Statements of Operations (Year-on-Year Comparison)

Consolidated (¥ million)	2007 Results	2008 Results	YoY Change
Net Sales	8,184	8,275	+1.1%
(Gross Profit)	4,990	5,166	(+3.5%)
Operating Income	1,361	1,414	+3.9%
Ordinary Income	1,332	1,425	+7.0%
Net Income	743	818	+10.1%

We achieved our eighth consecutive year of increased sales and income since our establishment

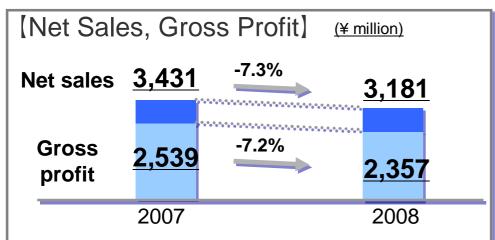
# Net Sales and Gross Profit: Breakdown by Business

Consolidated (¥ million)  Note: Figures in parenthesis indicate gross profit.	2007 Results	2008 Results	YoY Change
Motivation Management	3,431	3,181	-7.3%
Business (MM)	(2,539)	(2,357)	(-7.2%)
Entry Management	2,979	3,117	+4.6%
Business (EM)	(1,722)	(1,917)	(+11.4%)
Brand Management	877	1,196	+36.4%
Business (BM)	(497)	(696)	(+40.0%)
Place Management	843	745	-11.6%
Business (PM)	(194)	(183)	(-5.7%)

MM, PM Businesses: Both net sales and gross profit decreased from the previous year

EM, BM Businesses: Results increased steadily from previous year In particular, BM business net sales and gross profit increased significantly, driving overall results

#### Net Sales and Gross Profit: Motivation Management Business (MM)



No. of customers: 1,207 (+34, +2.9%)

Per customer (¥ thousand): 2,635 (-288, -9.9%)

Budget decrease of small-to-medium sized businesses

 Affected by bankruptcies and personnel- and training-related budgets cutbacks at small-tomedium sized companies due to economic slowdown

Sales to major companies increased steadily

 The shift of sales personnel activities to major companies resulted in net sales on par with the previous year

Net Sales of Main Products) (¥ )	million)	
Employee motivation diagnosis	319	(+ 12.1%)
Personnel systems consulting Organizational climate consulting Educational training consulting	147 206 <b>23</b> 0	(- 32.3%) (- 33.8%) (+127.3%)
New employee training series Management training series Top management training series Stance training series Skill training series	604 363 128 480 294	(- 5.4%) (- 34.1%) (+ 53.6%) (- 3.3%) (- 18.6%)

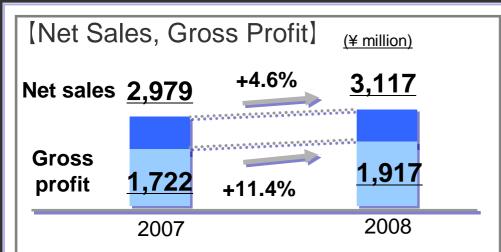
Growth of employee motivation diagnosis

- Strengthened sales of high-margin databases
  Stagnant sales of personnel systems and organizational climate consulting
- Affected by budget cutbacks at small-to-medium sized companies

Increased customization of training programs

- Educational training consulting for major companies increased significantly
- Management and skill training packages decreased due to loss of repeat orders from major companies
- Increase from release of new products for top management training

#### Net Sales and Gross Profit: Entry Management Business (EM)



No. of customers: 483 (+39, +8.8%)

Per customer (¥ thousand): 6,453 (-256, -2.5%)

Strengthened sales to major companies

- Continued hiring a set number of new graduates due to reflection on the crash of the bubble economy
- Net sales growth due to customer targeting centered on major companies

Strengthened direct sales channels

 Net sales increased (¥1,428 million, +14.0%) due to strengthening of direct sales channels

Net Sales of Main Products]	(¥ million)	
Recruiting tests	144	(+165.5%)
Recruiting strategy	1,086	(+ 0.3%)
Recruiter training Potential employee follow-up	150 133	(+ 9.2%) (+173.7%)
Recruiting tool formulation	343	(+ 6.8%)
Recruiting agent services	546	(- 2.5%)

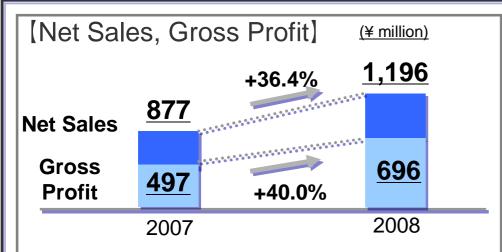
Full-scale development of recruiting tests

 Net sales increased due to full-scale development of recruiting tests as a high-margin database (¥144 million, +131.2%)

Growth of follow-up program for prospective employees

- · Strengthened sales for high-repeat packages
- Released new programs for the age group that grew up under lax educational policies

#### Net Sales and Gross Profit: Brand Management Business (BM)



No. of customers: 193 (+61, +46.2%)

Per customer (¥ thousand): 6,200 (-447, -6.8%)

Strengthened sales through personnel investment

 Strengthened sales, mainly to new customers, through mid-career hiring and other personnel investments

Net Sales of Main Products	(¥ million	<u>n)</u>
Marketing support business Lifestyle motivation diagnosis Marketing strategy consulting	355 208	(+40.2%) (+69.4%)
IR support business Annual reports Shareholders reports, company	441	(+33.9%)
brochures	84	(+ 0.7%)

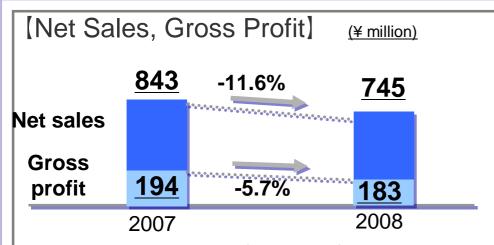
Sales of marketing support business increased significantly

 Significant increase in sales, mainly to major companies, centered on database of individual values and consumer trends, and consulting based on the database

Sales of IR support business were solid

 High repeat rate for core annual report products, and stable growth

#### Net Sales and Gross Profit: Place Management Business (PM)



No. of customers: 172 (+44, +34.4)

Per customer (¥ thousand): 4,333 (-2,252, -34.2%)

Decrease in office investment by small-to-medium sized companies

 Fewer opportunities for office investment for small-tomedium sized companies due to economic slowdown

[Net Sales of Main Products]	(¥ million)	
Place strategy consulting	197	(- 16.4%)
Package contract services	394	(- 13.8%)
Office intermediary	17	(-)
Rental office services	32	(+52.0%)

Sales of main products decreased

 Sales of place strategy consulting and package contract services decreased

#### Net Sales and Gross Profit: Growth Strategy

# 1. Strengthen Database Products

Further increase profitability and create high barriers to entry

# 2. Strengthen the Brand Management Business

Strengthen personnel and expand product service lineup

# 3. Aggressively Expand Operating Bases

Implement full-scale operating base development and customer acquisition in the Tokai region

# Net Sales and Gross Profit: Results (of Growth Strategy)

(¥ million)	2007 Results	2008 Results	(Year-on-year change)
1. Strengthen Databa	se Products		
Net Sales	689	908	+31.7%
Note: Figures in parenthesis indicate gross profit.	(8.5%)	(11.0%)	(+2.5 percentage points)
Motivation Management Bu	305	322	+5.6%
Entry Management Busines BRIDGE	109	183	+71.6%
Brand Management Busine L S M I	<u>ss</u> 253	355	+40.2%
2. Strengthen the Bra	nd Managemer	nt Business	
Net Sales	877	1,196	+36.4%
Note: Figures in parenthesis indicate gross profit.	(497)	(696)	(+40.0%)
3. Aggressively Expan	nd Operating Ba	ases	
Tokai Net Sales	261	365	+40.0%

# Profitability: Reasons for Change

Selling, General and Administrative Expenses ¥3,751 million (+3.4%)

Growth in personnel and office expenses absorbed by increased efficiency and cost control

Main expenses	2007 results	2008 results	YoY change
(¥ million)			
Salary, bonuses	876	1,082	+23.5%
Rent	455	606	+33.2%
Legal welfare expense	s 127	170	+33.9%

Cost reductions	2007 results	2008 results	YoY change
(¥ million)			
Advertising expenses	145	83	-42.8%
Outsourced staff expens	ses 160	106	-33.8%
Hiring expenses	194	133	-31.4%

#### Non-operating Items

- Non-operating income: ¥14 million (94.0%)
   ¥10 million gain from cancellation of insurance contract
- Non-operating expenses: ¥3 million (-91.6%)
   Expenses of stock exchange listing in 2007 (¥28 million) did not recur in 2008

#### Extraordinary Items

- · Extraordinary income: none
- Extraordinary loss: ¥11 million (-44.1%)

Decreases from 2007 in loss on disposal of fixed asses and loss on valuation of investment securities

# Balance Sheets (Assets)

Consolidated (¥ million)	2007 Results	2008 Results	YoY Change
Current Assets	3,478	3,263	215
Property and Equipment	275	308	+33
Intangible Assets	698	754	+56
Investments and Other Assets	560	635	+75
Total Assets	5,013	4,963	50

Main factors in year-on-year changes

Current assets

Steady repayment of debt

Property and equipment

'Tokai branch transferred to new office; opened new training facility "Link Port Harumi"

# Balance Sheets (Liabilities and Net Assets)

Consolidated (¥ million)	2007 Results	2008 Results	YoY Change
Current Liabilities	1,596	1,169	427
Long-term Liabilities	90	5	85
Net Assets	3,326	3,787	+461
Total Liabilities and Net Assets	5,013	4,963	50

### Main factors in year-on-year changes

#### **Current liabilities**

Steady repayment of debt

#### **Net assets**

Net income increased due to solid results

#### Cash Flow

Consolidated (¥ million)	2007 Results	2008 Results	YoY Change
C/F from Operating Activities	937	765	172
C/F from Investing Activities	794	554	+240
C/F from Financing Activities	292	567	859
Total Cash Flow	435	356	

Main factors (¥ million)

Operating Activities: Income from main business (1,414), income taxes paid (-710)

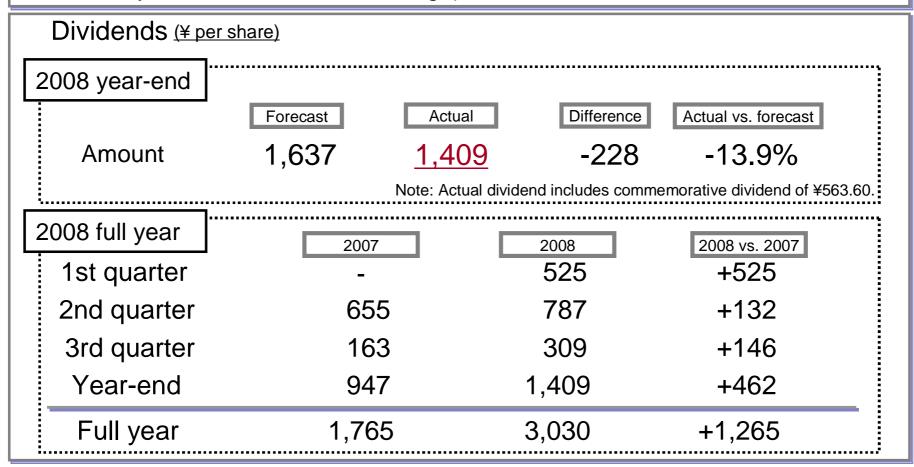
Investing Activities: M&A (-147), office investment (-220), system investments (-160)

Financing Activities: Steady repayment of debt (-226), dividend payments (-341)

#### Dividends

#### Distribution of dividends

- Quarterly dividend (variable dividend linked to quarterly net income)
- Payout ratio of 50% (30% ordinary dividend and 20% commemorative dividend for first year listed on stock exchange)



# Plan for 2009 Link and Motivation Group



# Results Forecast: Consolidated (Full year)

Consolidated (¥ million)	2008 Results	2009 Plan	YoY Change
Net Sales	8,275	8,400	+1.5%
Operating Income	1,414	1,480	+4.7%
Ordinary Income	1,425	1,470	+3.1%
Net Income	818	820	+0.2%

Slight increase in net sales and each stage of income from previous year

# Results Forecast: Consolidated (Interim)

Consolidated (¥ million)	Interim	Full Year	Progress
Net Sales	4,130	8,400	49.2%
Operating Income	430	1,480	29.1%
Ordinary Income	425	1,470	28.9%
Net Income	230	820	28.0%

- By end of interim period, achieve 49.2% of net sales forecast of ¥8,400 million Essentially unchanged from 2007 results (49.5%)
- Achieve up to 30% of forecast of each stage of income Forecast increase in SG&A expenses in interim period, including initial costs from company integration and office transfer

# Results Forecast: Net Sales by Segment (Full Year)

Consolidated (¥ million)	2008 Results	2009 Forecast	YoY Change
Motivation Managemen Business (MM)	3,181	3,000	-5.7%
Entry Management Business (EM)	3,117	3,000	-3.8%
Brand Management Business (BM)	1,197	1,650	+37.9%
Place Management Business (PM)	745	750	+0.6%

- Slight year-on-year decreases in MM and EM businesses with foreseeable reduction in corporate personnel-related investment due to the economic slowdown
- Significant increase in BM business due to synergy with acquired companies
- · Maintain net sales in PM business on par with 2008 while raising profitability

# **Growth Strategy**

1. Aim for efficient and effective operations through Group reorganization

2. Respond to varied needs by strengthening new product development

# Growth Strategy 1. Group Reorganization

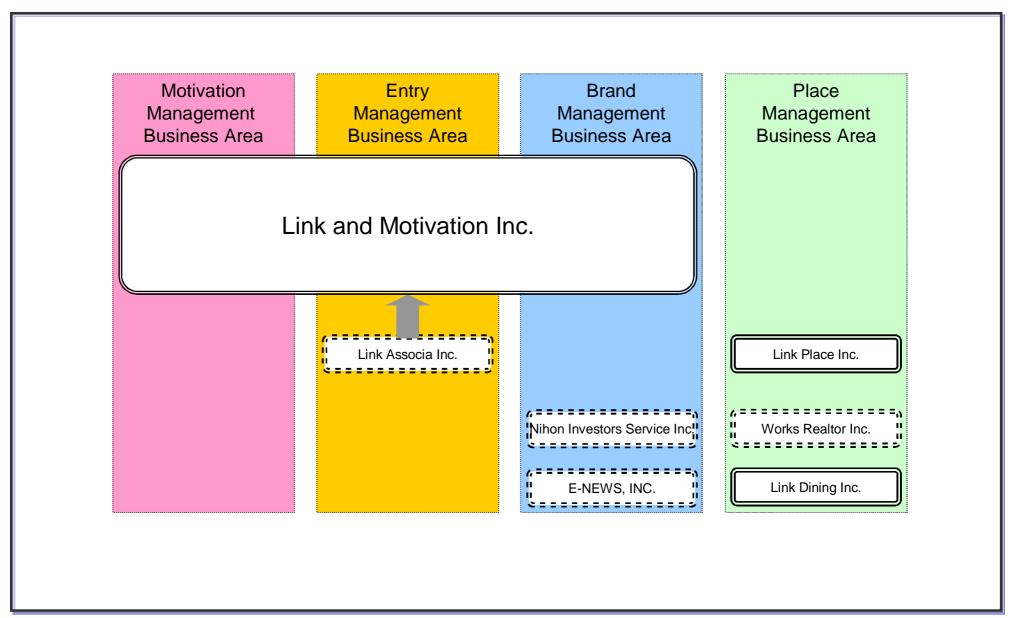
Objective Enhance synergy within each business

Increase synergy within each business by consolidating
 Group companies operating in the same field

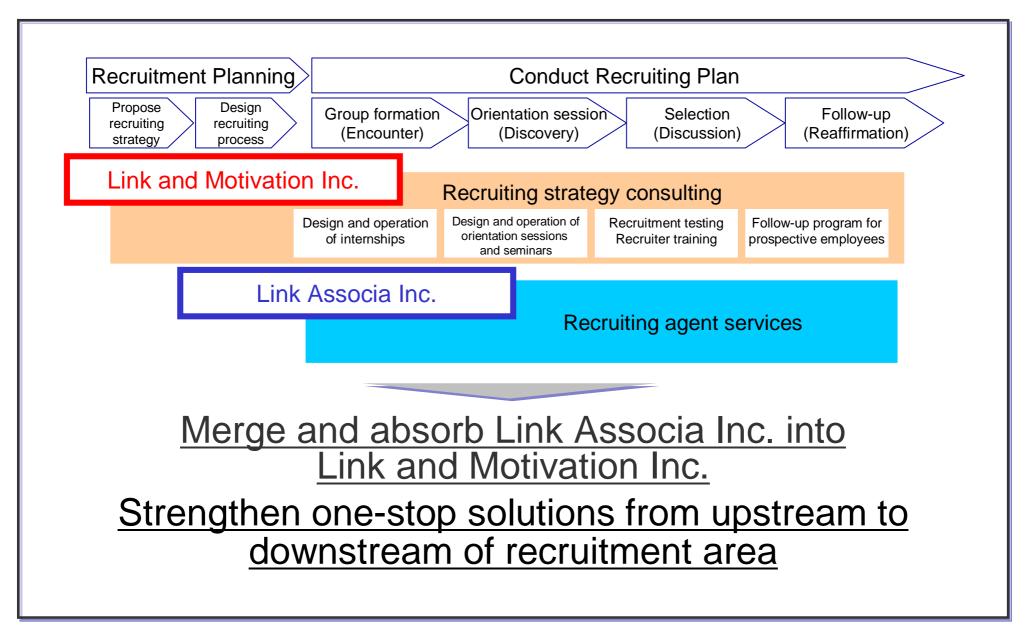
Objective Reduce administrative costs

 Reduce administrative costs necessary for operation by reorganizing 7 Group companies into 4 through consolidation and elimination

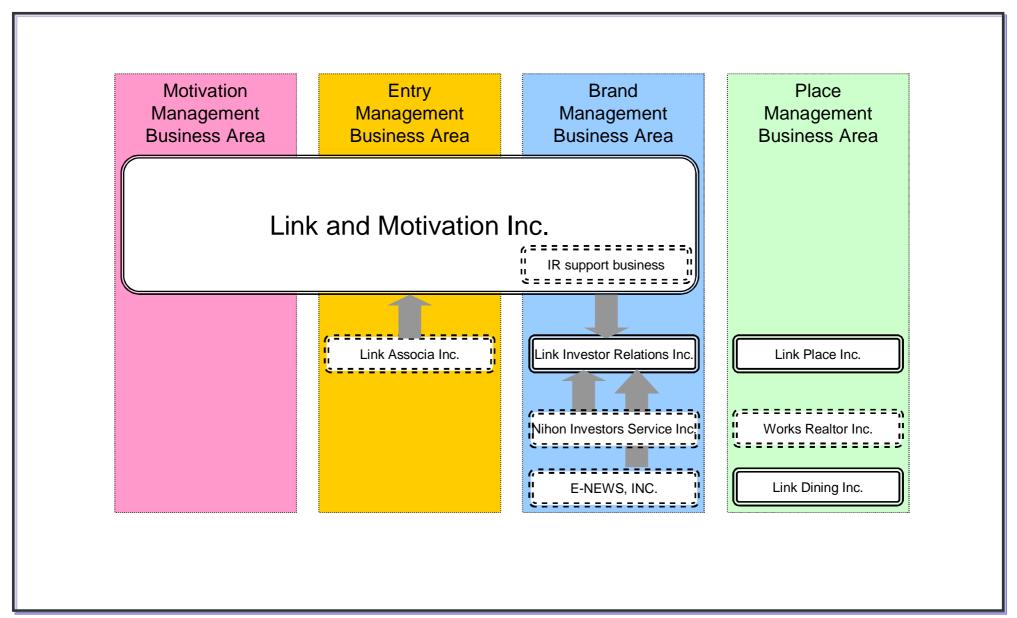
# Details of Group Reorganization



#### Synergy through Group Reorganization: Entry Management Business



# Details of Group Reorganization



### Synergy through Group Reorganization: Brand Management Business

# Link and Motivation Inc. IR Support Business

Consulting

IR tool production centered on annual reports and shareholders reports



# Nihon Investor's Service Inc.

(Acquired July 25, 2008)

Publisher of investment magazines Holds presentations for individual investors



#### E-NEWS, INC.

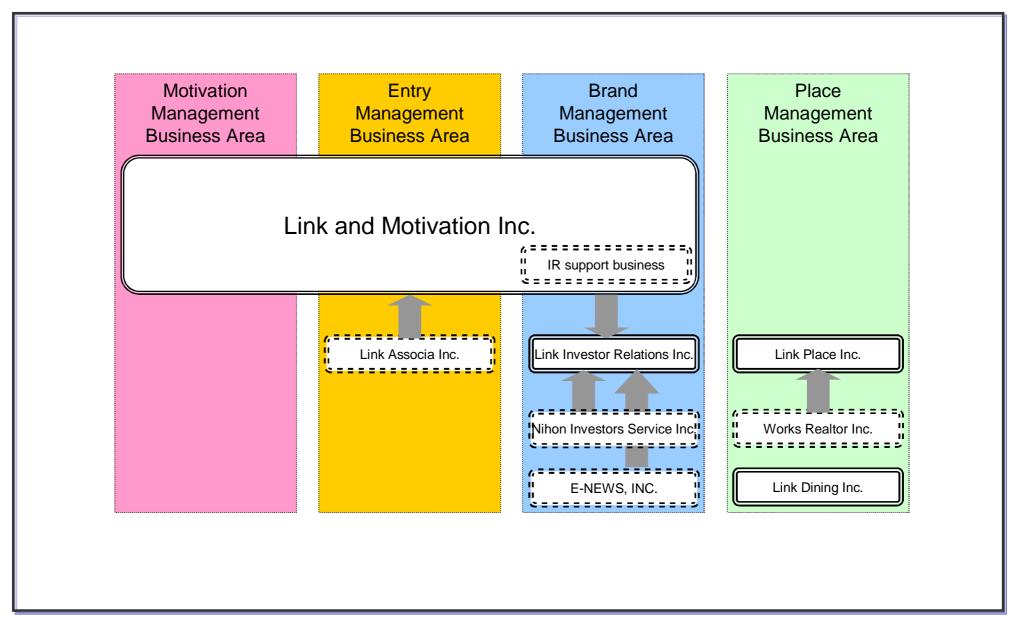
(Acquired January 5, 2009)

Video distribution service centered on business results briefings

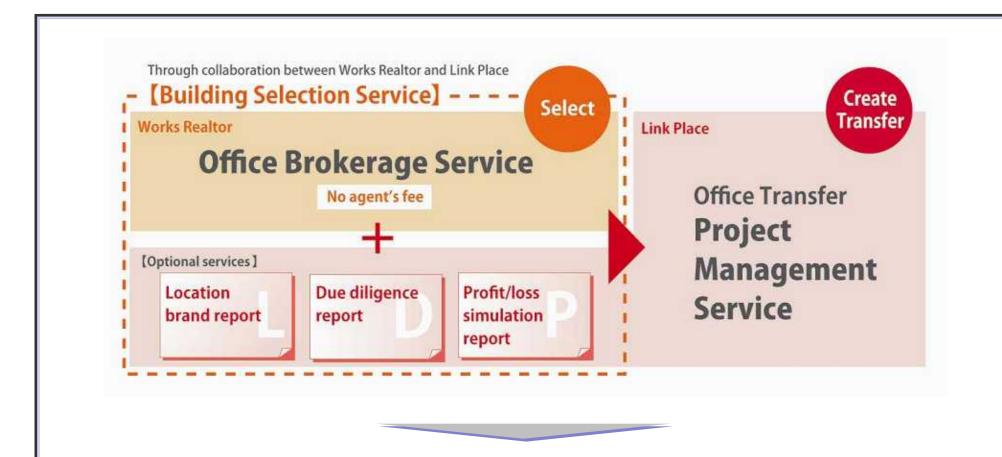


Strengthen more comprehensive IR support services through consolidation into Link Investor Relations Inc.

# Details of Group Reorganization



#### Synergy through Group Reorganization: Place Management Business



Through consolidation into Link Place Inc., create sales opportunities from an earlier stage while strengthening comprehensive services from office selection to set-up

# Growth Strategy 2. Strengthen New Product Development

# Objective: Respond to varied needs

 Develop new products and services for varied needs previously out of reach to reinforce and enhance product lineup

# Motivation Management Business

Develop training programs in areas previously out of reach

Creative thinking
Practical communication skills
Mental toughness

etc....

#### **Entry Management Business**

Develop hiring program that utilizes the internet

Internet-based internship
Internet-based follow-up program
for prospective employees
Internet-based selection program
etc....

#### New Product Mental Toughness Training (Released January 5)

#### Mental toughness training is:

- · A training program to resolve problems related to the mental health of employees, which has become an issue at many companies recently
- Learning thinking and behavior to relieve stress, based on the belief that strengthening "prevention" is key to resolving underlying causes of employee mental health issues



Provide "mental health" related services in addition to traditional "motivation" and "skill" services

(Target of ¥100 million in initial year)

(Plans to further enhance product and service lineup in the future)

## New Product Act Training (Released February 2)

#### Contracting company

PRO-FIELDZ Co., Ltd. (Affiliate of Senkusha Co., Ltd.)



#### Act Training is:

- A program of communication skills combining the acting techniques of actors and entertainers with improvisation techniques, rearranged for business
- Learning effective communication skills by training in physical aspects of expression, eye line and voice to increase one's ability to make an impression, and in mental aspects of concentration, decision making and the ability to act quickly

Enable more practical acquisition of communication ability in addition to traditional knowledge and theory training (Target of ¥100 million in initial year)

#### New Product Mind Map Training (Released February 6)

Contracting company ALMACREATIONS, Inc. (Masanori Kanda, CEO)





#### Mind Map is:

- · A thinking technique developed by English educator Tony Buzan
- A tool to draw out the various abilities of the mind, including understanding, memory, innovation and problem solving by taking notes through emanative thinking
- · Well known for its use by Bill Gates, Al Gore and other global leaders

Enable support to comprehensively enhance the value of personnel by providing training for creative thinking in addition to traditional training for logical thinking (Target of ¥200 million in initial year)

# 2009 Dividend Policy

- Dividends are paid quarterly
- Fixed dividend of ¥500 each quarter, ¥2,000 annually
  - \* Factors in change in distribution method Changed to fixed dividend due to problems with method linked to net income, including:
    - Substantial variation in dividend between quarters
    - Difficulty for investors to understand
  - \* Dividend calculation standard

Payout ratio of approx. 30% (32.9%) of full-year results forecast for consolidated net income of ¥820 million

# 3 Q&A



